

#### PIONEER MEDICAL CENTER

P.O. Box 1228, Big Timber, MT 406-932-4603 Fax: 406-932-5468

ध्यान दिनुहोस्: तपार्इंले नेपाली बोल्नुहुन्छ भने तपार्इंको निम्ति भाषा सहायता NOTICE OF PRIVACY PRACTICES सेवाहरू निःशुल्क रूपमा उपलब्ध छ. फोन गर्नुहोस् 1-406-657-4760 (टिटिवाइ: 1-800-537-7697).

#### Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al. 1-406-657-4760 (TTY: 1-800-537-7697).

#### German

ATTENTION: If you speak German, linguistic support services are available free of charge. Phone: 1-406-657-4760 (TTY: 1-800-537-7697).

#### Chinese

注意: 如果 您 使用 中文 中文, 您 可以 服務 服務 服務. 請 致電 1-406-657-4760 (TTY: 1-800-537-7697).

#### Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-406-657-4760 (TTY: 1-800-537-7697).

#### Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-406-657-4760 (TTY: 1-800-537-7697).

#### Japanese

注意 事項: 日本語 を話される場合, 無料の言語支援をご利用いただけます.1-406-657-4760 (TTY: 1-800-537-7697) まで, お電話にてご連絡ください.

#### Cushite (Somali)

FIIRO GÀAR AH: Haddii aad adigu ku hadasho Kuush, adeegyada ka caawinta luqadda ayaad lacag la'aan ku heli kartaa. Wac 1-406-657-4760 (TTY: 1-800-537-7697).

## Bantu (Swahili)

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-406-657-4760 (TTY: 1-800-537-7697).

#### French

ATTENTION: Si vous parlez français, the services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-406-657-4760 (ATS: 1-800-537-7697).

#### Korean

주의: 한국어 를 사용 경우, 언어 지원 있습니다 있습니다 경우 경우. 1406-657-4760 (TTY: 1-800-537-7697) 번 으로 전화 해주십시오.

#### Arabic

اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة اذكر تتحدث كنت إذا :ملحوظة (1476-557-508-104). والبكم الصم هاتف رقم) 4760-557-697، والبكم الصم هاتف رقم)

#### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-406-657-4760 (телетайп: 1-800-537-7697).

#### Norwegian

NOTE: Hvis du snakker norsk, he gratis språkassistansetjenester tilgjengelige for deg. Ring 1-406-657-4760 (TTY: 1-800-537-7697). **Nepali** 

## Thai

เรียน: ถ้า คุณ พูด ถ ถ ถิ กาิ กา 1-406-657-4760 (TTY: 1-800-537-7697).



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Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information **Please review it carefully.** (Version B)

## Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you Ask us how to do this
- We will provide a copy or a summary of your health information, usually within 30 days of your request We may charge a reasonable, cost-based fee

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete Ask us ho w to do this.
- We may say "no" to your request, but we 'll tell you why in writing within 60 days

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests

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# Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations.
  - We are not required to agree to your request and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer.
  - We will say "yes" unless a law requires us to share that information.

# Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

## Get a copy of this privacy notice

 You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

# Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

## File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W, Washington, D.C. 20201, calling 1-877-696-6775, or visiting ww.hhs.gov/ocr/privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

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## Your Rights continued

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below,

talk to us. Tell us what you want us to do, and we will follow your instructions.

# In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory
- Contact you for fundraising efforts

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety

In these cases we *never* share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

**In the case of fundraising:** • We may contact you for fundraising efforts, but you can tell us not to contact you again.

#### **Our Uses and Disclosures**

**How do we typically use or share your health information?** We typically use or share your health information in the following ways.

Treat you and	<ul> <li>We can use your health information share it with other professionals who are treating you.</li> </ul>	Example: A doctor treating you for an injury asks another doctor about your overall health condition.
Run our organizatio n	• We can use and share your health information to run our practice, improve your care, and contact you when necessary.	Example: We use health information about you to manage your treatment and services.

Bill for your services

• We can use and share your health information to

bill and get payment from health plans or other entities.

Example: We give information about you to your health insurance plan so it will payfor your

services.

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How else can we use or share your health information? We are allowed or required to share your information in other ways - usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see:

www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

Help with public health and safety issues	<ul> <li>We can share health information about you for certain situations such as:</li> <li>Preventing disease</li> <li>Helping with product recalls</li> <li>Reporting adverse reactions to medications</li> <li>Reporting suspected abuse, neglect, or domestic violence</li> <li>Preventing or reducing a serious threat to anyone's health or safety</li> </ul>	
Doresearch	• We can use or share your information for health research.	
Comply with the law	<ul> <li>We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it w ants to see that we're complying with federal privacy law.</li> </ul>	
Respond to organ and tissue donation requests	We can share health information about you with organ procurement organizations.	
Work with a medical examiner or funeral director	We can share health information with a coroner, medical examiner, or funeral director when an individual dies.	
Address workers' compensation, law enforcement, and other government requests	<ul> <li>• We can use or share health information about you:</li> <li>• For workers' compensation claims</li> <li>• For law enforcement purposes or with a law enforcement official</li> <li>• With health oversight agencies for activities authorized by law</li> <li>• For special government functions such as military, national security, and presidential protective services</li> </ul>	
Respond to lawsuits and legal actions	We can share health information about you in response to a court or administrative order, or in response to a subpoena.	

## Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a
  copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see:

www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

#### Changes to the Terms of This Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request in our office, and on our web site.

Effective March 2020

### This Notice of Privacy Practices applies to the following organizations.

This notice applies to the following entities:

- Pioneer Medical Center, members of the Medical Staff, Affiliated Providers, and other Providers authorized under the Bylaws to provide care at the Hospital, when providing care at any Pioneer Medical Center's facilities
- Pioneer Medical Center may also participate in Health Information Exchanges (HIE's). If you do not want your information to be shared through Health Information Exchanges, you may "opt out" by contacting the Privacy Officer of Pioneer Medical Center at 406-932-4603 ext.216 or email etu@pmcmt.org

Pioneer Medical Center is affiliated with Billings Clinic a charitable health care corporation that owns, operates and participates in an Organized Health Care Arrangements with other entities. Health care entities and individuals that participate in this organized system will share your protected health information with each other as necessary to carry out treatment, payment or health care operational activities. All participating entities and individuals agree to abide by the terms of this Notice. All employees and volunteers with whom health information is shared to provide your health care services also agree to abide by this Notice.

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