

Community Health Services Development (CHSD)

• 2021 FINDINGS FOR BIG TIMBER, MONTANA •

Pioneer Medical Center participated in the Community Health Services Development (CHSD) project, a community health needs assessment process, administrated by the Montana Office of Rural Health and funded in part through the Montana Health Research and Education Foundation (MHREF) Flex Grant. In **April 2021**, Pioneer Medical Center's service area was surveyed about its healthcare system.

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the full report



Sweet Grass County's TOP THREE

...to improve
healthcare access

More **primary care**
providers

Improved quality of
care

More **specialists**

...for a healthy
community

Access to healthcare
services

Good jobs & a **healthy**
economy

Affordable housing

...for desired local health services

Visiting specialists  **46.0%**

Dermatology  **42.7%**

Mental health services  **9.3%**

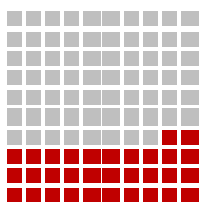
Healthcare UTILIZATION

...most utilized preventive
services in past year

Blood pressure check  **56.4%**

Dental check  **59.3%**

Flu shot/immunizations  **56.7%**



32.4%
reported they or a member
of their household **did not**
get (or delayed) needed
medical services.

...location of primary care
providers used most often

46.0%	19.0%	17.5%
Big Timber	Billings	Livingston

...location of hospital used
most in last 3 years

Billings Clinic	51.2%
Pioneer Medical Center	21.7%
St. Vincent's Healthcare	16.9%

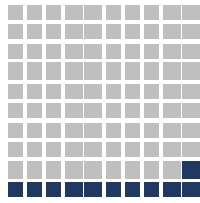
Overall **quality of care** at Pioneer Medical Center was rated
"good" (3.1 out of 4.0)

Healthy COMMUNITIES



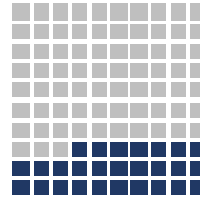
40.0%

indicated they have felt lonely or isolated sometimes or occasionally in the past year.



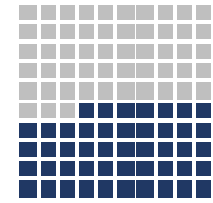
11.0%

said cost prohibited them from getting prescriptions or taking them regularly.



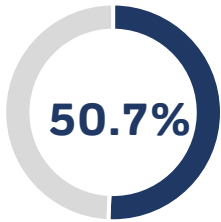
19.6%

rated their mental health in general as fair or poor



46.6%

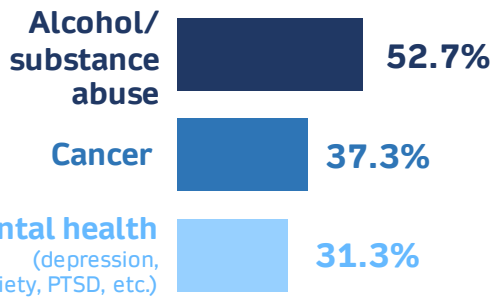
describe their stress level as moderate in the past year.



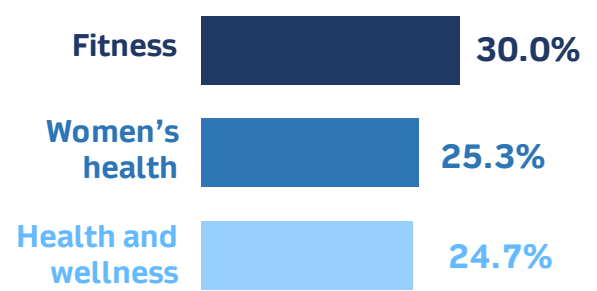
50.7%

Feel their community is **somewhat healthy**

...top health concerns



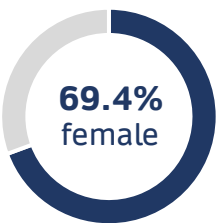
...interest in health education classes



...physical activity

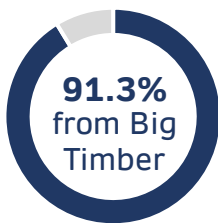


Survey DEMOGRAPHICS



69.4% female

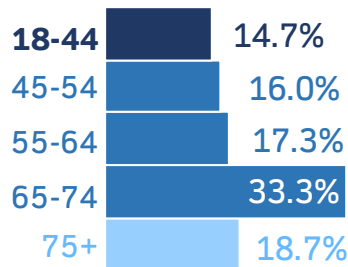
29.2% male and 0.7% (each) non-binary and prefer to self-describe



91.3% from Big Timber

2.7% from Reed Point

...age range



46.0% retired

33.3% work full time



20.4% response rate

(151) surveys were returned

Findings from community INTERVIEWS

...major issues/concerns

- Access to healthcare services
- Substance & alcohol use
- Healthy eating & active living

...services needed

- Home health services
- More local nurses, providers, and physicians' associates (PA's)
- Women's health provider
- Pediatric care
- More advertising and awareness of local services
- Insurance and community programs navigator
- Mental and behavioral health resources
- Substance abuse services
- Opportunities to be active year-round (i.e., aquatics center, etc.)
- Preventive health education